



# Flood Recovery Strategy 2023



Renmark  
Paringa  
Council



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# Purpose

The River Murray Flood 2022/23 peaked in Renmark on 26 December 2022 and reached 18.65 metres Australian Height Datum (AHD). The focus of Renmark Paringa Council's (Council) Flood Preparedness Strategy was to remediate the 38 kilometre levee network, close all 29 outlets in the storm water system, and provide accurate and consistent communications to our community and stakeholders.

The Flood Recovery Strategy (Strategy) aims to inform the community on what areas Council are focusing its recovery efforts on and what role Council plays in the State Government led recovery. In addition, it also provides a clear outline on what resourcing is required and what funding Council is advocating for in order to achieve the desired outcomes.

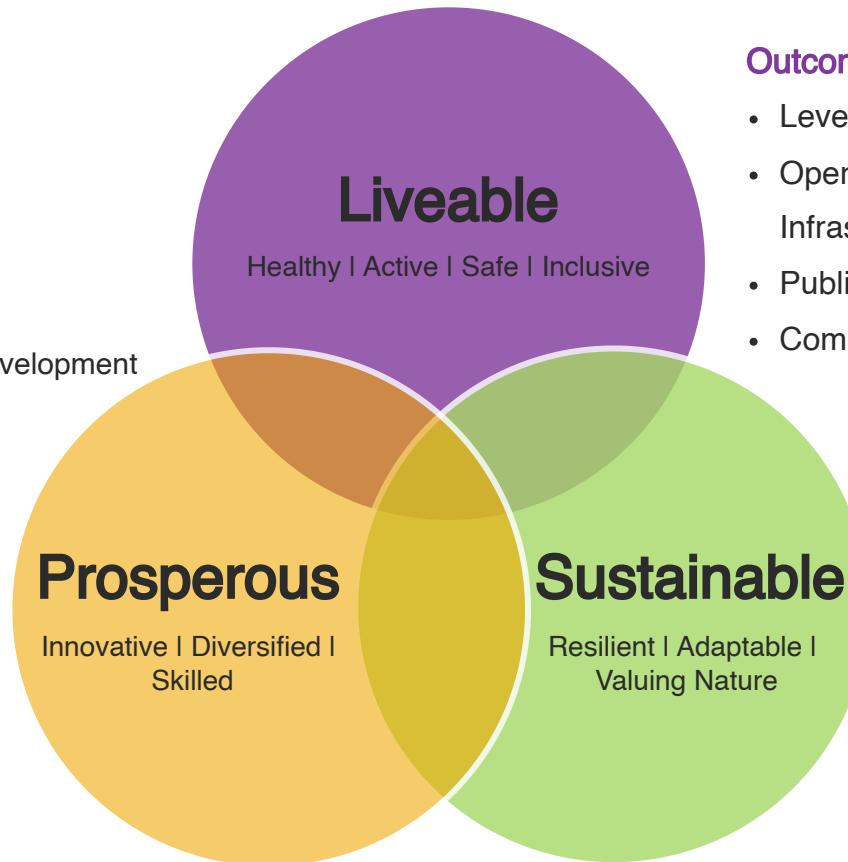
This Strategy has been developed with Council's Core Values in mind, Liveable, Prosperous and Sustainable and is aligned with the goals outlined in Council's Corporate Plan 2021-2024.



# Strategic Alignment

## Outcomes:

- Tourism
- Economic Development
- Planning



## Outcomes:

- Levees
- Open Space and Community Infrastructure
- Public Health
- Community

## Outcomes:

- Roads
- Boat Ramps
- Bridges and Wharves
- Houseboat Moorings
- Stormwater
- Footpaths
- Planning

## Effective Governance

Efficient | Skilled | Accountable

## Outcomes:

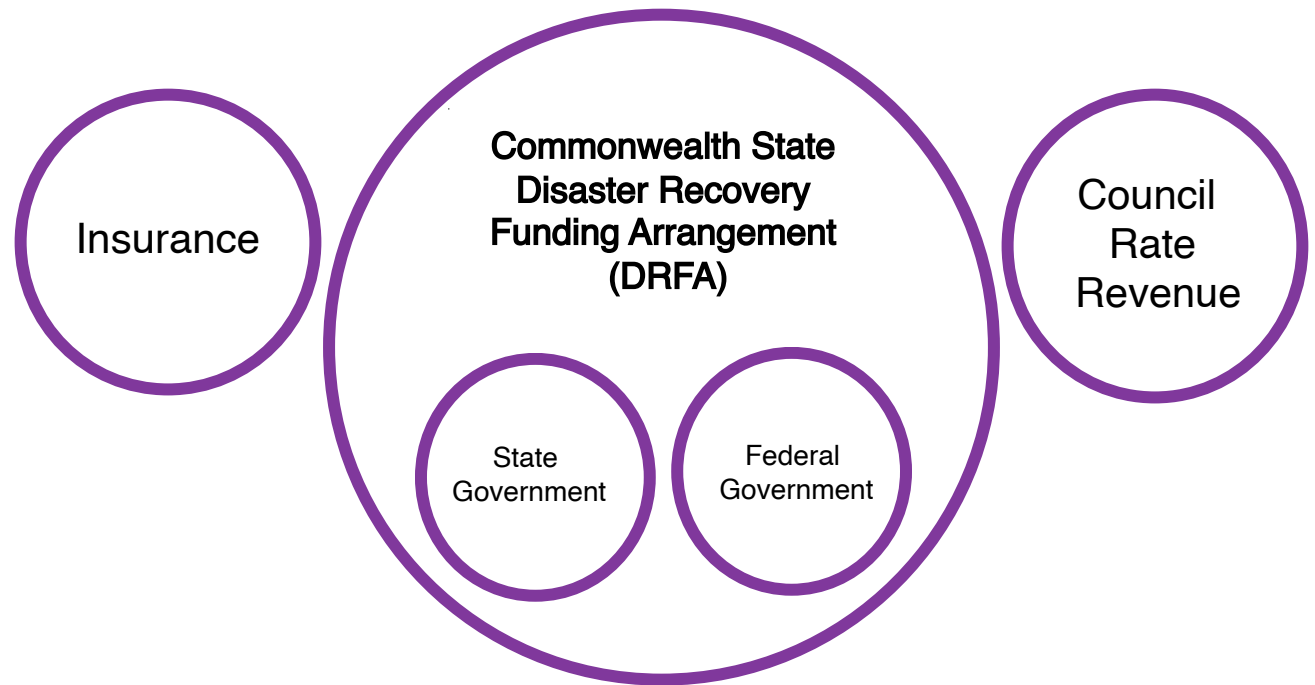
- Funding
- Advocacy



# Funding

The engineering and insurance assessments of flood-affected Council assets are still being undertaken, meaning the exact financial cost of the flood recovery is not yet known. However, it is projected that the cost of recovery will be in the millions of dollars.

It is likely that Council will be able access funds from the following sources to support recovery:





# Advocacy

During the River Murray Flood 2022/23, Council developed a positive reputation for communication and engagement with both community and government stakeholders. Council's advocacy efforts throughout the flood were critical for securing financial resources to enable significant flood preparation works to occur in a short time frame.

Council will continue to foster the same approach to advocacy during recovery, as was exhibited during the preparation in order to achieve the best possible outcomes for the community.

Council will specifically advocate for funding and a collaborative approach to support the following elements of recovery:

- **Betterment of assets:** Two key Council-owned assets have been identified that require works to be undertaken to improve resilience in future flood events. These assets are the Twentyfirst Street Bridge and the discharge points of the stormwater system.

Engineering assessments have confirmed that the Twentyfirst Street Bridge is no longer safe for use and needs to be replaced. It was evident during the flood that the road and bridge form a constriction point that inhibits the natural flow of flood water. Instead of undertaking a like-for-like replacement of the bridge, it is advantageous to consider design options for improving the effectiveness and resilience of the future asset.

One of the most significant and expensive exercises during the flood was the closure of the stormwater network to prevent flooding from back flow. The discharge points of the stormwater network were not designed to be closed off, which made the works exceptionally challenging. It is therefore advantageous to consider a redesign of the stormwater discharge points to enable the simplicity of closure during future floods.



# Advocacy cont.

- **Levee management:** The levee bank network that protects Renmark and parts of Paringa and Lyrup was predominantly built in the late 1950s. The levee bank network is critical for the protection of our towns and extends over Council land, State Government land and almost 300 private land titles, with no planning protections (easements) and no agreed standards, accountabilities or resources associated with the ongoing management of the levee bank network. It is therefore advantageous to consider formalising a legal and administrative framework for the levee bank network that enables ongoing maintenance and a simplified response to the next flood.

This element of recovery aligns to Councils Corporate Plan 2021-2024

**Goal 4.2.2** To have exceptional communication channels that enable fact-based community discussions.



# Assets and Infrastructure

Council has a range of assets and infrastructure that have been impacted by the flood. These include roads, levees, boat ramps, bridges, wharves, houseboat moorings, stormwater, open space, community infrastructure, and footpaths.

To capture the scale of the remediation task, Council has engaged consulting engineers to inspect and record each individual impacted asset. This is carried out by recording photos and details of the damage to each asset, which enables planning for remediation works and the estimation of costs. This information will also be utilised to communicate the expected costs for remediation works to potential funding stakeholders.

It is also of the utmost importance to ensure that assets are safe for public use prior to being reopened. This may result in some assets remaining closed for extended periods, whilst Council plans and undertakes the required remediation works.

Council recognises that the highest priority is to return residents to their homes, therefore infrastructure such as access roads have been addressed first. In addition, boat ramps have also been prioritised to enable access for the protection of on river assets such as houseboats and pumping infrastructure.

The task of remediating Council's affected assets and infrastructure cannot be overstated. Council will continue to communicate with the community and stakeholders on the progress undertaken and subsequent reopening timeframes.

The following sections detail Council's asset and infrastructure recovery response which has been broken down into asset classes.

# Roads

A major focus of Council's recovery efforts will be to rehabilitate and reinstate 23 kilometers of roads which were affected by the flood. The reinstatement of these roads is crucial for the community's well-being and reviving the economy.

For roads that have had minor damage, the reopening process will involve allowing the pavement to dry before a strength test is undertaken to ensure no further damage can be caused by the reintroduction of regular traffic. Those roads that have had major damage will require greater planning and in some instances are expected to be closed for a longer period. Roads that act as a major thoroughfare with no alternate route, will be given greater priority to resourcing and remediating.

The following table outlines the impacted assets, works required, expected timeframes, the extent of works and current status.

Town	Works to be completed	Time frame	Extent of works	Status
Renmark	Road reopen: Crescent Street	March	Minor damage - minimal remediation	Works scheduled - road open
Renmark	Road reopen: Goolwa Street	February	Minor damage - minimal remediation	Works completed - road open
Renmark	Road reopen: Kulnine Street	February	Levee formed on road, minimal remediation	Works completed - road open
Renmark	Road reopen: Nelwart Street (Plushes Bend Rd to Crescent St)	April	Minor damage - minimal remediation	Works scheduled
Renmark	Road reopen: Nelwart Street (Levee to end of seal)	March	Minor damage - minimal remediation	Awaiting further testing
Renmark	Road reopen: Sonnemanns Lane	January	No visible damage to road, minor footpath damage.	No works required - road open
Renmark	Road reopen: Twenty fifth Street	March	No visible damage to road, minor footpath damage.	No works required - road open
Renmark	Road reopen: Twenty sixth street	February	Minor damage - minimal remediation	Works completed - road open
Renmark	Road reopen: Purnong Street	March	Minor damage - minimal remediation	Works completed - road open
Renmark	Road Reopen: David Street	March	Minor damage – minimal remediation	Works underway - road open
Renmark	Road Reopen: Gregory Way	February	Minor damage - minimal remediation	Works completed - road open
Renmark	Road Reopen: Liba Liba Parade	February	Minor damage - minimal remediation	Works completed - road open

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 3.3.1** To have community infrastructure and assets that are well maintained, actively used and fit-for-purpose.

Town	Works to be completed	Time frame	Extent of works	Status
Renmark	Road reopen: Patey Drive	March / April	Major damage – full reinstatement required	Works underway
Renmark	Road reopen: Twentyfirst Street	Unknown	Major damage – full reinstatement required	Awaiting further investigation and design
Renmark	Road reopen: Plushs Bend Road	March	Minor damage - minimal remediation	Works underway
Renmark	Road repairs: Wentworth Road	May	Minor damage - minimal remediation	Awaiting further inspections
Renmark	Road repairs: Ibis Road	May	Minor damage - minimal remediation	Awaiting further inspections
Renmark	Road reopen: Ponde Road	February	Minor damage - minimal remediation	Works completed - road open
Lyrup	Road reopen: Kemp Road	February	Minor damage - minimal remediation	Works completed - road open
Lyrup	Road reopen: Martin Road	April	Major damage – full reinstatement required	Works scheduled - road partially open
Lyrup	Road reopen: Sluggett Road	March	Minor damage - minimal remediation	Works completed - road open
Lyrup	Road Reopen: Bollenhagen Place	March	Minor damage - minimal remediation	Works scheduled
Lyrup	Road Reopen: Lagoon Drive	March	Minor damage - minimal remediation	Works completed - road open
Lyrup	Road Reopen: Gurra Road (Bookpurnong Rd to Old Ferry Rd)	February	Road reinstatement on levee removal	Works completed
Lyrup	Road reopen: Gurra Road (from 1st Turtle Crossing to Martin Rd)	March	Major damage – full reinstatement required	Works underway
Lyrup	Road reopen: Gurra Road (road rebuild near Sluggett Road)	March	Major damage – full reinstatement required	Works underway
Lyrup	Road reopen: Old Lyrup Road	February	Minor damage - minimal remediation	Works completed - road open
Lyrup	Road reopen: Wilson Parade	Not applicable	No visible damage, road did not overtop	No works required - road open
Paringa	Road reopen: Lock 5 Road	January / February	Minor damage - minimal remediation	Works completed - road open
Paringa	Road reopen: Mundic Creek Road	March	Minor damage - minimal remediation	Works scheduled
Paringa	Road reopen: Causeway Road	February	Minor damage - minimal remediation	Works completed - road open

# Levees

As part of Council's Flood Preparedness Strategy, remediating all 38 kilometres of levee bank network in Renmark, Paringa and Lyrup was necessary to protect the townships. This required adjustments to assets by constructing levees over roads or alongside road shoulders in order to adjoin sections of the levee bank network. The below levee bank segments have been identified as requiring remediation works or adjustments to allow for roads and other access areas to be reinstated back to their accessible condition.

Bank Segment	Works to be completed	Time frame	Extent of works	Status
Bookmark North & South Connection	Removal of levee over road at Twenty First Street	March / April	Major intervention – road reinstatement required	Works underway
Bookmark South	Adjustment to levee	February	Major intervention – road reinstatement required	Works completed
Crescent West	Adjustments to levee placement to enable primary production movements	February	Major intervention	Works completed
Hale Street & SAHT Connection	Removal of levee over road at Twenty first street	March/April	Major intervention – road reinstatement required	Works underway
Sonnes Lane Bank (Patey Drive Crossover)	Removal of levee over road	February	Major intervention – road reinstatement required	Works completed
Kulnine Bank (25th & 26th St)	Removal of levee over road at Twenty Sixth Street	February	Major intervention – road reinstatement required	Works completed
Kulnine St Levee	Adjustments to levee to facilitate access	March	Major intervention – road reinstatement required	Works completed
Sanctuary Rd Levee	Removal of levee off road shoulder	March	Major intervention – road reinstatement required	Works completed
Pelican St Levee	Removal of levee off road shoulder	March	Major intervention – road reinstatement required	Works completed
David Street Levee	Removal of levee off road shoulder	March/April	Major intervention – road reinstatement required	Works underway

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 3.3.1** To have community infrastructure and assets that are well maintained, actively used and fit-for-purpose.

# Boat Ramps

During the flood, all boat ramps in Renmark, Paringa and Lyrup were inundated and require varying levels of repair. The impact to these assets ranged from removing debris and the silt build up through to landing reinstatements and repairs. The following tables outline the actions which have been undertaken to are yet to be undertaken.

Boat Ramp	Time frame	Extent of works	Status
Reopen: Customs House	January	Debris and silt removal required	Works completed - ramp open
Reopen: Lock 6	February	Debris and silt removal required	Works scheduled
Reopen: Wilkadene	-	This asset is not Council owned or managed	This asset is not Council owned or managed
Reopen: Headings	March	Debris and slit removal required	Works scheduled
Reopen: Bert Dix Park	February	Debris and silt removal required	Works completed - ramp open
Reopen: Mundic Creek	February	Landing reinstatment and debris removal required	Works completed - ramp open
Reopen: Patey Drive	March	Landing reinstatment and debris removal required	Works completed - ramp open
Reopen: Jane Eliza	March	Landing reinstatment and debris removal required	Works completed - ramp open
Reopen: Lock 5 Marina	February	Debris and silt removal required	Works completed - ramp open
Reopen: Plush's Bend	March	Debris and silt removal required	Works scheduled
Reopen: Goolwa Street	March	Debris and silt removal required	Works completed - ramp open
Reopen: Warrego Street	February	Debris and silt removal required	Works completed - ramp open
Reopen: SS Ellen Park	March	Debris and silt removal required	Works completed - ramp open

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 3.3.1** To have community infrastructure and assets that are well maintained, actively used and fit-for-purpose.

# Bridges & Wharves

Riverfront Infrastructure such as bridges and wharves have experienced differing levels of damage from the flood and therefore the extent of remediation and repair works vary in complexity. The damage encountered has been minor in some cases requiring minimal intervention; and in other areas the damage has been significant and requires a much greater level of intervention or infrastructure replacement. The following table outlines the actions to recover Council's bridge and wharf assets.

Boat Ramp	Time frame	Extent of works	Status
Twenty First Street Bridge	Unable to estimate timeframe due to the complexity of the remediation	Major reinstatement required - total asset replacement	Awaiting further investigation and design
Renmark Wharf	April	Major reinstatement required	Works scheduled - asset partially open
PS Industry Wharf	April	Major reinstatement required	Works scheduled - asset partially open
Old Town Wharf	April / May	Major reinstatement required	Works scheduled
Plush's Bend Entrance	March	Minor remediation required – debris and silt removal	Works completed - pending open
Renmark Rowing Dock	February	Minor remediation required – debris and silt removal	Works completed - asset open

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 3.3.1** To have community infrastructure and assets that are well maintained, actively used and fit-for-purpose.

# Houseboat Moorings

The houseboat industry is a vibrant and integral part of our economy offering a unique experience for visitors to the River Murray.

As part of our Flood Preparedness Strategy Council partnered with local operators to find a solution to secure houseboats safely to river banks. Council installed steel pylons to the river banks to allow for safe mooring of houseboats at Council sites held under an annual permit. The post flood assessment has identified that significant remediation works are required to these Council mooring sites.

The scope of works for recovering the infrastructure in various locations within the Council area are set out below.

Boat Ramp	Time frame	Extent of Works	Status
Lock 5 Paringa	March	Major remediation required – bank stabilisation, roadways, power and compound reinstatement	Works underway - area open
Ral Ral Creek Renmark	March/April	Major remediation required – roadways and power reinstatement	Works underway - area open
Small Craft Marina Renmark	April/May	Minimal remediation required	Awaiting scope finalisation
Custom's House Paringa	February	No remediation required	No works required - area open

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 2.1.1** To have agility and resilience in our traditional industries.

# Stormwater

As part of Council's Flood Preparedness Strategy, Council's stormwater system required significant works in order to prevent flooding of the townships from back flow. In order to do this, all twenty nine (29) stormwater outlets were closed using varying blockages (simple and major) and various industrial sized pumps were installed in their place. These actions were vital and an integral component to Council's success at preventing flooding from back flow and allowing stormwater to be pumped out of the townships in the case of a rain event.

In our recovery response, each stormwater outlet has been separated into 'simple remediation' where the blockage is easily removable and 'major remediation' where the blockage is complex and has substantially impacted the integrity of the infrastructure.

Stromwater Outlet	Time frame	Extent of works	Status
Taylor Riverfront Precinct	February	Major remediation – complex recovery	Works completed
Outlet under Town Wharf, pit in Ral Ral Ave	February	Minor remediation – simple recovery	Works completed
James Ave, southern end of Twelfth St	February	Minor remediation – simple recovery	Works completed
Jarrett Gardens	February	Minor remediation – simple recovery	Works completed
Murray Avenue opposite Yates	February	Minor remediation – simple recovery	Works completed
Murray Ave Para St intersection	February	Minor remediation – simple recovery	Works completed
Murray Ave Pyap St intersection	February	Minor remediation – simple recovery	Works completed
Murray Ave, near Pyap St	February	Minor remediation – simple recovery	Works completed
Tapio St Murray Ave intersection	February	Minor remediation – simple recovery	Works completed
Eastern end of Tolarno St	February	Minor remediation – simple recovery	Works completed
Bookmark Creek near Sims Pde	February	Minor remediation – simple recovery	Works completed
Dean Semler Drive	February	Minor remediation – simple recovery	Works completed
Northern end of Twentyfirst St	February	Minor remediation – simple recovery	Works completed

Stromwater Outlet	Time frame	Extent of works	Status
Patey Drive West	February	Minor remediation – simple recovery	Works completed
Sturt Highway, Tolarno St levee	February	Minor remediation – simple recovery	Works completed
Patey Drive East	February	Minor remediation – simple recovery	Works completed
Murray Ave near Fourteenth St	February	Minor remediation – simple recovery	Works completed
Cowra St Materials Yard	February	Minor remediation – simple recovery	Works completed
End of Hale St	February	Minor remediation – simple recovery	Works completed
James Ave, Southern end of Ninth St	February	Minor remediation – simple recovery	Works completed
James Ave, Southern end of Tenth St	February	Minor remediation – simple recovery	Works completed
Twentyfirst St South	March	Major remediation - complex recovery	Works underway
Twentieth St South	March	Major remediation - complex recovery	Works underway
Twentieth St South	March	Major remediation - complex recovery	Works underway
Marrara Street (near cricket nets)	March	Major remediation - complex recovery	Works completed
Northern end of Seventeenth St adjacent to Wastewater Treatment Plant	March	Major remediation - complex recovery	Works completed
Northern end of Nineteenth St adjacent to Wastewater Treatment Plant	March	Major remediation - complex recovery	Works completed
Paringa Oval	May	Major remediation - complex recovery	Works scheduled

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 3.3.1** To have community infrastructure and assets that are well maintained, actively used and fit-for-purpose.

# Open Space & Community Infrastructure

The open space areas within Renmark, Paringa and Lyrup were impacted differently throughout the floods. The following table outlines how we will reinstate these infrastructure and assets to become available to the community again.

Location	Time frame	Extent of Works	Status
<b>Bert Dix Park Paringa</b>			
Toilet	February	Minimal remediation – debris and silt removal	Works completed - asset open
BBQ	March	Minimal remediation	Works scheduled
Boat Ramp Carpark	February/ March	Minimal remediation – repairs to isolated defects	Works completed - asset open
Turf revitalisation	February/ March	Minimal remediation – debris and silt removal	Works underway - asset open
Playground remediation	December	Major remediation - total replacement	Awaiting further investigation
<b>Taylor Riverfront Precinct Renmark</b>			
Garden and turf revitalisation	March	Intermediate remediation – plant and turf replacement	Works underway
<b>Arthur Shepherd Park Renmark</b>			
BBQ and park furniture	April	Minimal remediation - reinstatement of assets	Works scheduled
Turf revitalisation	April	Minimal remediation	Works scheduled

Location	Time frame	Extent of works	Status
<b>SS Ellen Park Lyrup</b>			
BBQ and park furniture	March	Intermediate remediation – debris and silt removal and repaint of park furniture	Works scheduled
RV Park and roadways	March	Intermediate remediation – debris and silt removal	Works underway
Turf revitalisation	April	Intermediate remediation – debris and silt removal	Works scheduled
Playground remediation	December	Major remediation - total replacement	Awaiting further investigation
Public toilet	April	Minimal remediation – debris and silt removal	Works completed - pending open
<b>Patey Drive Ski Site, Renmark</b>			
Boat Ramp car park	March	Intermediate remediation – pavement repair required	Works completed - asset open
Open space area	April	Intermediate remediation – turf replacement	Works scheduled
<b>Plush's Bend Park, Renmark</b>			
Roadways	March	Minimal remediation – minor works required.	Works completed - pending open
RV sites	April / May	Minimal remediation – partial site repairs required	Works completed - pending open
Public Toilets	April	Intermediate remediation – solar power supply infrastructure repairs	Works scheduled

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 3.3.1** To have community infrastructure and assets that are well maintained, actively used and fit-for-purpose.

# Footpaths

As parts of Council's footpath network are alongside the Rivery Murray, these were impacted during and post flood. The below table outlines the footpaths that were impacted, and the actions we are taking to remediate these assets.

Location	Time frame	Extent of works	Status
Riverfront Walkway near Town Wharf	April / May	Intermediate remediation – reinstatement required	Works scheduled
Riverfront Walkway between Taylor Riverfront Precinct and Visitor Information Centre	March	Intermediate remediation – reinstatement required	Works scheduled - walkway partially open
Shared Walkway (Patey Drive to Caravan Pk)	April	Intermediate remediation – reinstatement required	Works underway - pending open
Shared Walkway (Sonnesmanns Lane)	February	Minor remediation – debris and silt removal	Works completed - footpath open
Wooden Boardwalk - Patey Drive	To be determined	Intermediate remediation – reinstatement required	Awaiting further assessment

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 3.3.1** To have community infrastructure and assets that are well maintained, actively used and fit-for-purpose.



# Environmental Services

During and after a flood event, environmental and public health risks to communities are prevalent. As part of recovery, Council are committed to providing factual and useful information to the community on a range of environmental and public health topics such as;

- how to safely access properties which were inundated
- how to ensure properties are safe to reside in
- assessments of private property and wastewater systems
- re-building
- reconnecting of services
- mould removal

In addition to the above, monitoring and treatment of mosquito breeding sites has been undertaken which has played an integral part in minimising the risk of mosquito borne diseases within the community .

# Public Health

Following initial damage to property and infrastructure, water left behind from flooding can cause sickness and serious injury. Our role in recovery is to provide information and advice regarding assessments of private property and wastewater systems, re-building, reconnecting services, mould clean up and monitoring and treatment of mosquito breeding sites.

Initiative	Time frame
Monitoring and treatment of mosquito breeding sites	Ongoing
Provision of public health advice via website, social media, mail-outs, eNewsletter, or as requested. E.g. flood effected wastewater systems, cleaning rainwater tanks impacted by flood water, preventing mould, mosquito control on private land	Completed
Promoting Fight the Bite messaging	Ongoing
Advocate for mental health services to support the community in becoming resilient	Ongoing

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 1.4.2** To have regulatory services that underpin community safety.

# Planning

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In response to the recent floods, the State Government has changed the Planning Development and Infrastructure (PDI) Regulation to bring in the following exemption for 'temporary accommodation':-

The parking of a caravan or other vehicle of any weight on land on which a dwelling, or part of a dwelling, has been destroyed or significantly damaged by a bushfire or a flood if the vehicle is to be used as accommodation by the owner of the land—

- or a period not exceeding 2 years; or
- until a Dwelling on the land is approved and completed.

The State Government is also considering further exemptions for dwelling rebuilds and the like, but at this stage the details of where and how these would apply have not been released.

# Waste

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Flood water has caused a significant amount of damage across our region. The damage has not only been to our natural landscape and our community spaces but also to our residential, commercial and primary production properties.

To assist the community with the clean-up process we have been able to secure clean-up and disposal funding through Green Industries SA for flood damaged waste for all flood affected properties.

Initiative	Priority	Time frame
Promoting the State Government waste assistance program through Green Industries SA	3	Ongoing



# Tourism, Economic Development & Community

The River Murray Flood 2022/23 not only impacted Council assets and infrastructure, it had a profound impact on the tourism sector which has had a flow on effect to economic development and the community.

Council has identified the issues which arose in the above sectors and has outlined the role it will play in recovery.

# Tourism

Due to the River Murray Flood 2022/23 the tourism sector suffered significantly due to their heavy reliance on the River Murray as the focus of all recreation activities. Council's role in recovery is as follows:

Initiative	Time frame
Promote local tourism operator eligibility (ATDW) and participation in the SATC River Revival Voucher Program	March
Offer support to local operators to package tourism products to enable participation in the Voucher Program	March
Share and promote the 'Rise Up for our River' dedicated marketing campaign collateral through Council and Discover Renmark social media, website and direct communication streams	March
Support SATC and Destination Riverland in future localised campaigns and promotion of the Murray River	March
Liaise and support tourism operators as businesses reopen and navigate the post flood tourism climate	March
Promote the Renmark Paringa district as a destination of choice for unique experiences, holidays and future events	Ongoing
Attract and host events that encourage visitation and economic outcomes for the Renmark Paringa district	Ongoing
Assess, remediate and reopen Council's riverside RV Park assets to ensure our district supports the return of independent travellers / grey nomads	May

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 2.3.1:** To have development and greater economic value generated from tourism.

# Economic Development

Short-term downturns to the local economy were experienced during the River Murray Flood 2022/23 with reduced visitors and community uncertainty. Between December 2022 and January 2023 there was a decrease in visitor spend by 21.6% in comparison to the previous year and an increase in resident escape spend by 41% (data supplied by Spendmapp by Geografia). As such Council's role in recovery is as follows:

Location	Time frame
Promote the 'Go Local First' Campaign to reduce residential escape spend and encourage local purchases of goods and services.	December 2022 to June 2023
Actively progress the development of the Jane Eliza Marina through State Government and the preferred developer to resolve the management of houseboats for future high water and flood events.	Ongoing
Seek external financial assistance to support local businesses through shopfront improvement grants to create a high-quality shopping experience to attract and retain visitors and enhance community pride.	Ongoing
Pursue opportunities on Council land that have the potential to attract economic opportunities including residential land and commercial expansion.	Ongoing

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 2.3.1:** To have development and greater economic value generated from tourism.

# Community

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Council's Flood preparedness strategy was executed effectively, therefore the impact to the community was fortunately minimal. As such Council's role in recovery is as follows.

Location	Time frame
Effectively communicate with the community to ensure they are informed of Council's Recovery Strategy.	Ongoing
Ensure that Council's customer facing staff are informed of recovery works occurring to enable exceptional customer service delivery.	Ongoing
Rate relief provided to flood effected properties through the Rates Hardship Policy.	Until June 2023
Advocate and seek funding for social initiatives which contribute to social inclusion and enhance livability.	Ongoing

This element of recovery aligns to Councils Corporate Plan 2021-2024 **Goal 4.2.2** To have exceptional communication channels that enable fact-based community discussions and **Goal 1.1.1** To have community resilience enhanced through social inclusion and connectivity.

## Document control

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